

PSEG Long Island
15 Park Drive
Melville, NY 11747



July 2019

Thank you for your participation in PSEG Long Island's Thermostat Program (formerly LIPAEdege). You have supported power reliability across Long Island and the Rockaways by helping reduce peak electrical demand on the hottest summer days.

After many years of operation, this will be the Thermostat Program's final season. Here's what this means for you:

- Once this year's cooling season is over, after September 30, PSEG Long Island will no longer remotely adjust your existing thermostat during times of peak demand.
- You will still be able to manually adjust your thermostat.
- You will not be able to remotely access your thermostat going forward. (This access utilizes outdated pager technology and these thermostats do not have wireless networking capability.)
- After this year's cooling season ends, the LIPAEdege service phone number on your thermostat will no longer be operable. If you experience issues with your thermostat, you will need to address them as you do your other heating and cooling needs.

If you have any questions or issues regarding your thermostat during this final cooling season, please call the program's 24/7 customer support number at 1-866-547-2334. Please remember that when PSEG Long Island is running a curtailment event to conserve energy, the message "Curtailment" will appear on your thermostat's display and the clock will count down the remaining time for the event.

Please do not override the curtailment, as that defeats the purpose of the program. Once the curtailment period is over, the thermostat will return to its previous settings. If you do need to override the curtailment, press the "down" button twice on your thermostat (the large bottom button that lowers the temperature setting).

If you decide to purchase a new thermostat once this program has concluded, please consider our incentives and programs for smart thermostats. As a PSEG Long Island customer, you can get special rebates and discounts on select smart thermostats by shopping at www.energyfederation.org/psegliny/. If you wish to continue helping us reduce peak electric demand, visit PSEG Long Island's Smart Saver Thermostat Program at www.psegliny.com/saveenergyandmoney/energystarrebates/smartsavers to learn more.

Again, thank you for helping us provide safe, reliable electricity for all of our 1.1 million customers.

Sincerely,

Jonathan Tham

Jonathan Tham
Thermostat Program Manager